

20 April 2023

From cradle to grave

PCS has members in nearly 500 different workplaces. Most of your jobs are done away from the spotlight. You matter to people in countless ways throughout their lives, including being at the very heart of our welfare state.

Here is just a small sample of the areas in which our members take care of the public, from cradle to grave:

Cradle

DWP benefits

Child Benefit, Child Tax Credits, statutory maternity pay, Sure Start maternity grant, and adoption pay/leave

Children's Commissioners offices across UK

Royal Parks: playground attendants and cleaners

Department for Education and other bodies (eg Education Scotland, Office for Students, Ofqual, Ofsted, Student Loans Company)

DWP benefits: Disability Living Allowance for under 16s

Adulthood

DVSA: including driving examiners

HMRC: collecting taxes to pay for public services

HM Land Registry: helping with house-buying

Valuation Office Agency: calculating council tax and rates

Culture sector

Museums, galleries, historic locations, national libraries, UK sports bodies, national tourism services

Travel in the UK and abroad

Passport Offices, Border Force, air traffic services, Civil Aviation Authority, airports staff, Department for Transport, DVLA, DVSA, Transport for London, Transport Scotland.

DWP benefits

Universal Credit, Personal Independence Payments, Carer's Allowance

Independent Living Fund Scotland

DWP jobcentres

Retirement

State Pension

Pensions Ombudsman and Pensions Regulator

DWP benefits: Attendance Allowance

Department for Health and Social Care

Care Quality Commission

War Pensions Scheme

Commonwealth War Graves Commission.

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